



Experience Works! PLUS Internship Program

A program of the Westmoreland-Fayette Workforce Investment Board

Please review the EWP Handbook for full program eligibility and application processes. The WFWIB funds internships at its discretion and reserves the right to screen worksite and individual intern applications to ensure program eligibility. We cannot guarantee an interview or internship offer if a student is referred to one of the following organizations. Program spots are limited and filled on a rolling basis.

Internship Job Title:

Technology Support Specialist

Location:

Connellsville, PA

Responsibilities:

The Technology Support Specialist shall be responsible for providing support to students and staff related to the use of devices. Excellent customer service skills are key to success in this role. Incumbent will manage and prioritize all repair requests utilizing the GoGuardian Fleet web-based application and provide service on devices as needed. Will respond to all requests via work order system, telephone calls, emails, or walk-ins. Will install and configure Chrome extensions and apps on all Chromebook devices as required.

Critical Skills

- Self-motivation
- Time management
- Problem solving